

Universal User Profiles

Features

- Real time profile virtualization
- Supports all applications and Windows desktops
- Supports unmanaged devices
- Network independent
- Profile self service functionality
- Fire & Forget solution
- Central Management

Benefits

- Short login times
- Consistent and reliable end user working environment
- High available user profiles
- Increase end user productivity
- Decrease profile related issues
- Successful Windows 7 migrations

Productivity and Control

The Windows user profile contains all the application- and configuration settings users need to increase their productivity, while at the same time enabling the IT department to control and manage their workspaces from a central place. Unfortunately in today's world it's getting harder to effectively manage these profiles due to the fact that they are growing exponentially, with the consequences of very long login times for the users and potential profile conflicts causing unpredictable desktop behavior. To solve this critical challenge the IT industry created a new methodology to deliver the profiles to the users workspace, called profile virtualization.

The demand for a consistent behavior on all types of devices, across all Windows versions, with all applications has become a mandatory request to the IT management department from their end users. Not just on the devices managed by IT, but also on the laptops managed by the employee and the PC's at home. Although, the recent challenges with migrating user profiles from Windows XP to Windows 7 are proving the limitations of today's Windows user profiles.

As existing profile virtualization vendors have not been able to meet the above demands a new approach to profile virtualization is needed: Scense Live Profiles.

Scense Live Profiles

Scense Live Profiles is a fire and forget solution for user profile virtualization. Workspace and application related user settings are separately and centrally stored but transparently available regardless of the version of the Microsoft Windows operating system and accessible throughout the entire landscape of physical and virtual desktops, laptops, terminal server sessions and unmanaged PC's. Scense Live Profiles will deliver consistent and familiar behaviour across all types of applications, natively installed, streamed or virtualized, across all desktop types and across all Windows versions.

Scense Live Profiles is also network independent. When Internet is available, Scense Live Profiles is available. By using Scense Live Profiles, the users will always have their applications ready for use and personalized to fit their needs, in real time, wherever they happen to be.

Quick win

Implementing Scense Live Profiles, instantly leads to a consistent user experience. This can be achieved without any preparations, even during a desktop migration process. By reducing the logon times, an increase in user productivity can be established, while the central profile management functionality ensures consistency throughout the desktop environment, inside and outside the corporate network. The ability to restore profile settings to fix desktop or application issues, will result in a decrease in the workload of the IT helpdesk.

Technical & Business Benefits

Scense's future ready approach to profile virtualization does not only solve your existing user profile challenges, but also addresses the challenges of tomorrow. Scense Live profiles delivers:

- Short logon times**
 Scense Live Profiles transforms the users profile into small manageable profile packages that are stored and retrieved just in time: during application start, application stop, logon, logoff or any other moment that is a best fit for that part of the profile: no more profile corruption or last writer win challenges. The flexible profile filters used by Scense Live Profiles will keep the user profile small and prevents profile bloat from happening. The amount of profile information is limited to the absolute minimum resulting in short logon times.
- Consistent and reliable user experience**
 Scense Live Profiles uses transparent storage and retrieval of user profiles leading to consistent and reliable application behavior across all application delivery types: virtual, locally installed or streamed, across all Windows platforms: physical or virtual, and across all recent Windows OS versions: 32 and 64 bits. End users using a virtualized application on an unmanaged 32 bit laptop will see the same application behavior when starting the same application locally installed on a corporate 64 bit fat client. To increase the reliability of the user experience even further, Scense's self-service tooling will help end users to solve profile related application or OS problems themselves by providing roll back functionality.
- High availability**
 Scense Life Profiles is network- and domain independent and operates in offline mode. Scense Live Profiles needs at least an internet connection to be able to retrieve, store and update user profiles centrally. To guarantee a consistent user experience even in disconnected mode, Scense Live Profiles uses a local cache of the user's profile. To extend the consistency and reliability to all devices, Scense Live profiles also support devices that are not part of the domain: employee owned devices or home-pc's will also show consistency and reliability.
- A fire & forget but manageable solution**
 After installing Scense Live Profiles, the solution will work right away for all devices and all applications: no need to configure filters, read application manuals or other preparations. The management console provides functionality to configure Scense Live Profiles and to address even the badly written applications. All applications and settings are within the span of control of Scense Live Profiles.



For more information about Scense, please visit the company's website at: www.scense.com or call: +31 10 409 0999

