

**cocon.commerz
PRIVATSACHEN**

<http://www.privatsachen.com>

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- **Fashion Design**
 - **30 employees**
 - **15 workstations**
 - **1 server**
 - **20 applications**
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Enduring benefits: Scense found her fashion counterpart in cocon.commerz

Cocon.commerz is an alternative to the 'here-today, gone-tomorrow' ethos of the fashion industry: they aim to create eternal, individual and high-quality PRIVATE CLOTHES for enduring please.

Challenges

Even in a straightforward environment, the IT department faced challenges concerning software installations and roaming users.

On one hand, cocon.commerz uses specialized, complex software. On the other hand, not every single employee needs a PC or notebook. On top of that, cocon.commerz has many temporary employees and students joining for a couple of weeks. Thus, people share computers.

Roaming profiles could solve a minor part of the challenge. However applications still needed to be installed and uninstalled when users logged on and off. Even in a small environment, this was unmanageable.

Makes Scense

Implementing Altiris SVS (now from Symantec) addressed many issues and requirements. Users could access their software from different computers when logging on.

Rado Rethman, CIO of cocon.commerz, still wanted to add more user flexibility: using roaming profiles solved 1/3 of his problems. SVS another 1/3 and he was looking for the final part of the solution.

When browsing Altiris forums and user groups, he was recommended Scense by several users. Scense could combine the flexibility of roaming users, the central management of SVS and the personality of user profiles.

First tests with centralized and personalized profiles including all necessary applications, convinced Rado Rethmann immediately: "I have not been able to find such complete and powerful, yet flexible and manageable solution that combines all in one!"

The business case

Test installations were instantly successful and Rado Rethmann decided to implement Scense company wide on all machines within one single weekend. "A solution that powerful cannot be waiting to be implemented" Rethmann says.

Rado Rethmann: " We see many positive changes. Users are more happy and can easily use and share PC's and notebooks without losing that much time anymore. The IT department freed up much more time as ever before. Rather than using 80% for desktop support they only use 20%."



About cocon.commerz

cocon.commerz is an alternative to the 'here-today, gone-tomorrow' ethos of the fashion industry: we aim to create eternal, individual and high-quality private clothes for enduring pleasure. The self-taught designer Connyie Rethmann takes inspiration from her own reality: "I follow my intuition - it is a form of knowledge". The language of the clothes is couched in metaphors inspired by the subject of each collection. Connyie's work goes further than simply designing a new style - her aim is to create clothes for a new image of woman.



"A solution that powerful cannot be waiting to be implemented!"

Nowadays users can roam and switch easily without time consuming restarts, installations and un-installs. Every user can use every PC without hassle.

Scense enables optimal personalization of SVS and roaming users and finally delivered the promise of centrally managed network profiles.

"Before we implemented Symantec SVS and Scense, we were just fighting bushfires", Rethmann says. With Scense and SVS, we save approximately 80% of our time at desktop support.

Easy does it

Rado Rethmann sees many positive changes: Users are more happy and can easily use and share PC's and notebooks without losing too much time anymore.

The IT department freed up more time than ever before. Rather than spending 80% of their valuable time on desktop support, they only use 20%.

This is a win-win situation for everyone. Also one, where both IT department and users can actually experience the benefits of Scense.

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